

ASSISTANCE DOGS AT TRAINING WEEKENDS

We recently receive the following from Serco regarding assistance dogs at Stoke Mandeville. It is part of our booking terms and conditions and we have to respond to it.

With regards to the assistance dogs' policy, currently we have not been able to get a Serco one but the below has just been clarified to the team:

- We only allow assistance animals onto the site - WE DO NOT ALLOW PETS
- Anyone bringing an assistance animal onto site must be asked to prove it by producing their identification book (pictured below)



We have been told that receptionists at the Lodge and the Sports Centre will now challenge any dog owner and ask for the accreditation shown.

As a result the Association is changing its policy and booking procedures WITH IMMEDIATE EFFECT.

It would be wrong of us take a booking without checking Serco will allow you on site. If you intend to bring an assistance dog with (You are very welcome to do so), at the time of booking we will need a copy / photo of the booklet shown with your booking form.

This need only be done once, as it will be logged for future reference.

Please ensure you have your dog's accreditation with you as we cannot be held responsible if Serco does not allow you on site.

Archery GB is also looking to introduce a Dogs' Policy. Most of it is rendered inoperative because of Serco's

policy listed above. When we are shooting we have to comply with AGB's rules of shooting and policies in order to maintain our insurance cover. The remaining relevant points are:

- Dogs must be on a lead and under control at all times
- Assistance dogs are allowed forward of the waiting line
- No dog is allowed forward of the shooting line.

These are all very reasonable and we expect no significant changes to the way shooting operates.